

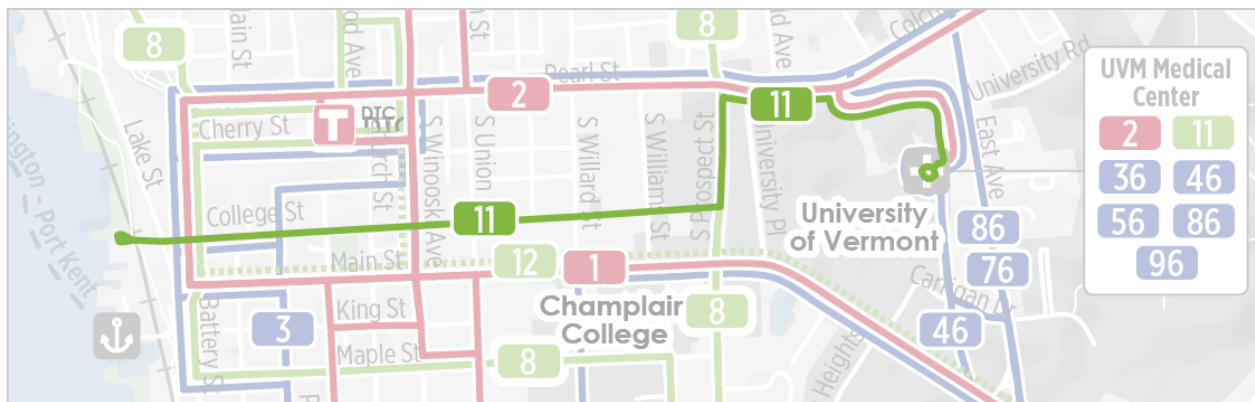
# ROUTE 11

## College Street Shuttle

### SERVICE DESIGN

Route 11 is an Urban Local route that operates between Waterfront Park and the University of Vermont Campus. The route travels primarily along College Street through downtown Burlington (see Figure 1). Route 11 provides service to the ECHO Aquarium and Science Center along the waterfront, downtown Burlington’s Church Street Marketplace, Burlington City Hall, and the University of Vermont campus and the University of Vermont Medical Center. It is the only downtown Burlington route that does not serve the Downtown Transit Center (DTC).

**Figure 1: Route Map**



From late spring to early fall (Memorial Day to Columbus Day), service operates seven days a week, from 6:15 AM to 9:00 PM on weekdays, and from 8:45 AM to 9:00 PM on weekends. Weekday service operates every 15 to 30 minutes during peak periods, every 15 minutes during the midday, and every 30 minutes during the evening (see Table 1). Weekend service operates every 30 minute in the morning and evening, and every 15 minutes in the afternoon.

**Table 1: Schedule Statistics**

SERVICE DAY	SPAN OF SERVICE	FREQUENCY (MIN)	DAILY TRIPS (OUTBOUND/INBOUND)
<b>Memorial Day to Columbus Day</b>			
<b>Weekday</b>	6:15 AM to 9:00 PM	15-30/15/30	50/50
<b>Weekends</b>	8:45 AM to 9:00 PM	15-30/30	39/38
<b>Rest of Year</b>			
<b>Weekdays</b>	6:15 AM to 7:15 PM	15-30/15/30	47/47
<b>Weekends</b>	No service	--	--

*Frequencies shown are lowest frequencies during Peak/Midday/Evening service times for weekdays. Peak frequencies are calculated for service between 6:00 am – 9:00 am & 3:00 pm – 6:00 pm. Midday service is from 9:00 am – 3:00 pm. Evening service is for service after 6:00 pm. Saturday and Sunday frequencies are shown as AM/PM.*

During the rest of the year, only weekday service is provided, which operates from 6:45 AM to 7:15 PM, and at the same service frequencies as between Memorial Day and Columbus Day.

Route 11 has a single inbound and outbound operating pattern, which operates between the UVM Medical Center and Burlington’s Waterfront. Outbound service operate via College Street, Prospect Street, and Colchester Avenue, and inbound service operates in the reverse.

**Table 2: Service Variants**

VARIANT	ORIGIN	DESTINATION	UNIQUE FEATURE	TRIPS PER DAY		
				WKD	SAT	SUN
<b>OUTBOUND</b>				<b>47/50</b>	<b>—/39</b>	<b>—/39</b>
11-6 Peak Season	Waterfront	UVM Medical Center		50	39	39
11-6 Off-Peak Season	Waterfront	UVM Medical Center		47	—	—
<b>INBOUND</b>				<b>47/50</b>	<b>—/38</b>	<b>—/38</b>
11-5 Peak Season				50	38	38
11-5 Off-Peak Season	UVM Medical Center	Waterfront		47	—	—

## RIDERSHIP

Route 11 carries an average of 595 passengers on weekdays, 151 on Saturdays, and 151 on Sundays. By weekday ridership, it ranks first out of GMT’s Urban Local routes.

### Ridership by Stop

#### Weekdays

The large majority of trips made on Route 11 are between the UVM Medical Center and UVM and downtown (see Figure 2). On inbound trips, over half of all boardings occur at UVM Medical Center (110) and UVM’s Waterman Building (53), and a third of all alightings occur at Church Street Marketplace (101). Other inbound stops with over 40 boardings and alightings include College Street at Fletcher Free Library (60 riders) and Colchester Avenue at VAS Clinic (44 riders). Most other stops along the route have fewer than 20 combined boardings and alightings.

Outbound, most boardings occur on College Street at the Fletcher Free Library (192) and at the Church Street Marketplace (97) and Union Station (72). Other stops with more than 15 boardings include College Street at Pine Street (35), Battery Street at College Street (26), UVM Medical Center (26), and College Street at S. Champlain Street (18). All other stops have fewer than 10 boardings. Most alightings occur at UVM Medical Center (147), followed by the Waterman Building (75), FAHC UHC (43), and College Street at Williams Street (37). All other stops have 20 or fewer combined boardings and alightings.