

NextGen Burlington Public Meeting Minutes
Green Mountain Transit
Monday, June 4th 2018 - 6:00 PM
Green Mountain Transit, 15 Industrial Parkway
Burlington, VT 05401

Staff: Jon Moore, GMT Director of Maintenance & Planning; Rachel Kennedy, GMT Senior Transit Planner

Members of the Public: Julie Wahlin, Andrew Guertin, Erin Baker, Ita Meno, Betsy Hardy, Lawrence Houston, Jason Bradley

Meeting came to order at 6:05.

Agenda

- **Introductions**
- **Presentation**
 - What is NextGen?
 - Recommended Changes by Service Area and Type
 - Route Level Changes:
- **Discussion Session**

Discussion:

Question: Will this provide for service from Winooski to hook up with LINK service?

Answer: Yes. GMT is increasing service hours for Winooski... But not on Middlebury – that leaves at 6:05.

Question: How is GMT planning on improving the timing? Customer from Williston has had issues with consistency.

Answer: In the past GMT has emphasized Frequency over reliability. We are now eliminating variances, going to 20m headways, and interlining routes. Outside of the NextGen plan GMT is also focusing on having standby buses.

Comment: With so much new growth in Williston Village does it make sense to remove the route? Customer from Williston doesn't take bus because it leaves at 7 or 8 and is often LATE. The pickup is a really poor time. If GMT increases frequency GMT will have more customers.

Advocate for continued operation of Williston 1V route.

Requests:

Express route through Williston

Request for service in Richmond Village

A bus that runs down route 2 to from Burlington to Montpelier

Waldorf:

Advocate for continued service to the Waldorf school.

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Comment: What are the other options for providing service?

Answer: Several options, GMT will work to find a solution with Waldorf

Advocate for continued service to the Waldorf school.

Question: Daughter takes it every day. What is the metric for determining ridership?

Answer: Productivity in terms of fare box recovery, we are looking for %25.

In regards to the students being dropped off on route 7 distance isn't issue, it's the timing of the bus. Bus arrives at 8:15 sometimes 8:20

Question: Waldorf is doing outreach in Middlebury, can we push the Middlebury runs earlier?

Answer: GMT is planning on pushing one of the runs earlier since ridership at runs that leave in the 4 – 4:30 times have higher ridership.

Question: What is the benefit of interlining? – resident from Essex

Answer: Right now we are inefficient in how we do our lunch breaks. It's more efficient to do a car relief. I.e. bus following the route rather than the driver following the route.

Comment: Frustration with inconsistencies in scheduling, example Ethan Allen running a route that is still running a route that said it was running until May 2

Answer: NextGen would remove inconsistent service

Concern about not being able to put a bike on the college shuttle route – reduction in frequency would hurt this. Support for keeping the college street shuttle the way it is. Not the right route to take to the airport – because it doesn't go down to the DTC. Also route might be confusing for people taking the bus from the airport. But agreement that it is better to do this combination than extend Williston to airport.