

To: CCTA Member Municipalities  
From: CCTA Administrative Office

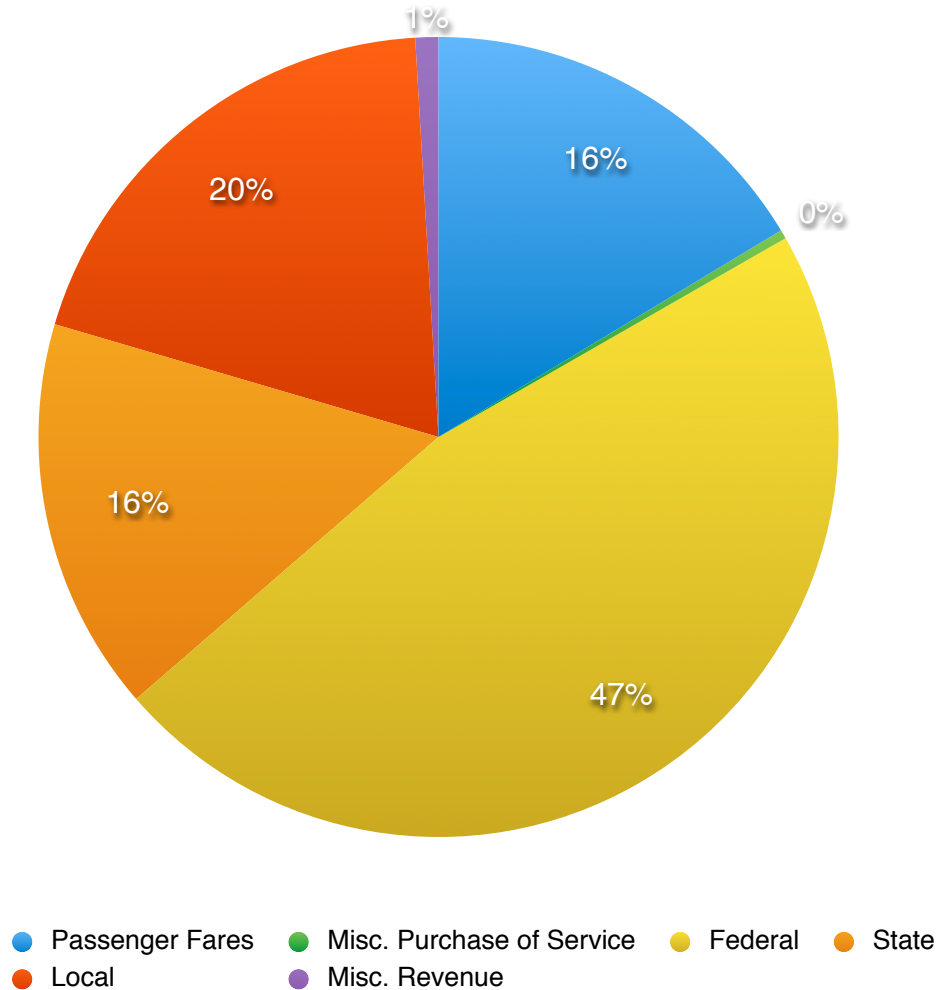
Please consider the following document for inclusion in your FY15 Annual Report.

**Year in Review:**

Chittenden County Transportation Authority: Urban Area Annual Report Summary, FY15  
Throughout the past year, the Chittenden County Transportation Authority (CCTA) has continued to provide valuable public transportation services to Burlington and the greater Burlington area. In FY15, services included local fixed-route bus service; inter-regional commuter service; supermarket and school tripper shuttles; and contracted ADA para-transit service for individuals who are unable to ride fixed-route service.

In FY15, a 13 member Board of Commissioners governed CCTA with two Commissioners representing Burlington and one Commissioner from Essex, Hinesburg, Milton, Shelburne, South Burlington, Winooski, Williston, Washington County, Franklin County, Lamoille County, and Grand Isle County. The annual FY15 operating expenses, for the urban area, were, \$15,919,768.

**Breakdown of Revenue by Source**



**Ridership:**

CCTA provided 2,690,209 fixed route trips in FY15. This represents a 6.1% increase over FY14. Most LINK Express and Local Commuter routes experienced increased ridership over last year. The Essex Junction route saw a 7.8% increase over last fiscal year. CCTA provided 54,211 Paratransit trips in FY15, this represents a -1.2% decrease in trips over FY14.

GMTA provided 376,334 trips in FY15, a 2.1% increase over FY14. Over the last fiscal year, GMTA provided 91,483 Medicaid/Volunteer Driver trips as compared to 87,173 trips in FY14.

**Safety Improvements:**

In conjunction with our Labor partners, we have instituted a new cell phone policy, reflective vest policy, and a 30-days accident free incentive program. The new safety initiative included changing maintenance staff uniforms to more visible, staff members were provided a safety vest to wear while on the property and at night, safety meetings have been implemented at all sites as well as safety audits of all facilities.

**Improved Passenger Amenities:**

Downtown Transit Center – Work is progressing well on the Downtown Transit Center (DTC). Over the next few months, utility work will be completed, which includes the relocation of a combined sewer line (removal of the existing service and installation of a new connection), removal of a retired gas line, removal of a City water line, relocation of the sanitary sewer and storm drains serving the Zampieri State Office Building, installing several new catch basins, and installing the utility lines serving the new Transit Center Building and the outbuilding (driver bathroom) at the north end of the platform.

This work will be done in stages this summer/fall and next spring. Once the utility work is completed at the south end of St. Paul Street, excavation will begin for the Transit Center Building. The goal is to have the foundations poured and the building structure completed before winter sets in. At the same time, curbs and sidewalks will be completed along the east side of St. Paul Street. Over the winter, work is scheduled to progress on the Transit Center Building. By spring/summer 2016, work will be completed on the platform and canopy, roadways, and curbs and sidewalks along the west side of St. Paul Street. The final phase will include roadway widening along Pearl Street to accommodate the bike lanes proposed by the City of Burlington. Projected completion of the DTC is currently scheduled for late summer of 2016.

**Operational Improvements:**

Vermont Gas has agreed to do a feasibility study for CCTA to evaluate the process of switching the fleet over to CNG. Vermont Gas hired a consultant to create a work plan with CCTA. This study will include reviewing 1 and 15 Industrial Parkway facilities, fuel usage now and in the future, big bus purchase cost as a CNG option and all costs and savings associated with these findings.

A section in the State RFP allows for the upgrade of all CCTA and GMTA vehicles and have AVL installed in all our fleet. This will allow the passengers to look at where the buses are in real-time using an app on their phone. This will also allow them to set up a real time alert when the bus is near the stop they are at. Meetings continue for a project timeline and roll out.

**Contact CCTA for Route and Schedule Information:**

By phone: 802-864-2282, by e-mail: [info@cctaride.org](mailto:info@cctaride.org), or visit us online: [CCTAride.org](http://CCTAride.org)