



Operations Committee Meeting
February 20, 2017 – 9:30 AM
GMT Office
15 Industrial Parkway, Burlington

Agenda

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| 9:30 a.m. | 1. | Adjustment of the Agenda |
| 9:32 a.m. | 2. | Public Comment |
| 9:34 a.m. | 3. | Approval of January Meeting Minutes |
| 9:36 a.m. | 4. | Human Resources- Urban Driver Manual |
| 9:50 a.m. | 5. | Status of GMT Performance Improvement (PIP) |
| 10:05 a.m. | 6. | Staff Review of Ongoing Projects |
| 10:15 a.m. | 7. | VT Gas Energy Audit |
| 10:25 a.m. | 8. | Update Work Plan and Next Meeting Date |
| 10:30 a.m. | 9. | Employee Survey Results. |
| 10:40 a.m. | 9. | Adjourn |

A Call Center visit is planned after adjourning.

