## EFFECTIVE JUNE 13, 2022

FREE



Green Mountain Transit

## **BUS MAP & GUIDE**

Washington County



## WE WELCOME & ENCOURAGE THE USE OF MASKS ON-BOARD GMT BUSES

We ask that you please respect any driver or passenger that chooses to wear or not wear a face covering on-board the bus.



### BUS ROUTES | TRAVELER INFO

### **Bus Routes**

Health Center in Plainfield Shuttle4
80 City Route Mid-Day
81 Barre Hospital Hill
Hannaford Shopping Special
83 Waterbury Commuter
84 US 2 Commuter (Now operated by RCT) 10-11
86 Montpelier LINK Express
89 City Commuter
Northfield Commuter
Northfield Community Shuttle
MyRide by GMT

### Routes in bold indicate a change in service.

### **Transfers**

The following locations are designated as transfer locations: MTC, Berlin Mall, Berlin Shaw's and Dollar General. GMT cannot coordinate transfers at other locations: these are at a rider's own risk.

Buses can be held no later than five minutes past their scheduled departure and will depart once connecting passengers are on-board. Note: GMT cannot hold buses for transfers that operate on 20-minute service.

### **Programs**

### **Medicaid Transportation**

As a Medicaid transportation provider with the State of Vermont, GMT provides and coordinates transportation services to eligible Vermonters for medically necessary and approved trips.

#### **Unlimited Access**

With a valid ID, UVM, and Champlain College students, faculty, and staff ride GMT buses for free.

### **ADA and Special Services**

#### **Boarding and Medical Equipment**

Passengers with disabilities are afforded the time they need to board and disembark the bus. Many buses can also be lowered to make it easier to enter and exit. Passengers with respirators, concentrators or portable oxygen may bring these items on the bus.

#### Wheelchair Access

All GMT buses are equipped with wheelchair lifts/ramps and two or more spaces to accommodate wheelchairs up to the weight capacity of the lift/ramp. The bus operator will operate the lift/ramp and secure you and your wheelchair in the tie-down area.

#### ADA Service / Paratransit Service

Complimentary paratransit requirements are met through provided service deviations. For more information or to schedule a deviation please call 802-223-7287.

### **Hearing and Sight Services**

Passengers can contact GMT through the Vermont Relay System by calling 711. Bus map & guides in large print and Braille are available upon request. Please call 802-223-7287 or toll-free at 866-864-0211.

### SPECIAL SERVICES | TITLE VI

### **Elderly and Disabled Services**

GMT provides transportation services to meal sites, shopping, non-Medicaid medical appointments, critical care and basic transportation needs. These services are made possible through the State of Vermont Elderly and Disabled grant. For more information, please call 802-223-7287.

#### **Route Deviations**

Some GMT fixed routes will travel off their fixed route on request. See individual schedules for specific information and allowed distance.

#### Cancellation / No-shows

Customers may incur penalties for repeated cancellations / no-shows for requested route deviations or stops. For a Failure to Board Policy, please call 802-223-7287.

### **Holidays**

There is no bus service and the GMT administrative offices & Montpelier Transit Center are closed on the following holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving, and Christmas. GMT may operate a shortened schedule on Christmas Eve. Please call 802-223-7287 for more information.

### **Bike Racks**

All GMT buses are equipped with easy to use bike racks. There is no charge to use the bike rack. All bike racks hold a maximum of two standard bikes (including children's bikes) and are available on a first come, first served basis. A springloaded clamp holds each bike securely and the bike's frame does not touch the bus or other bikes in the rack. Passengers are responsible for loading and unloading their own bike\*. Folding bikes are allowed inside the bus, provided they can be kept out of the aisle or under the seat. Passenger must maintain control of the folding bike at all times.

\*Certain LINK Express buses have a slide out tray that bus operators will assist with.

#### Lost and Found

Items lost on the bus may be picked-up the next day after 10:00 AM at the GMT administrative offices. Call 802-223-7287 to be sure your item(s) have been found — items are kept for 30 days. GMT is not responsible for items left on buses.

### **Google Transit**

Need help planning your trip? Try Google Transit. Google's trip planner can provide directions between any two points on our system - including bus times, stop locations and necessary transfers. Give it a try by going to Google.com/transit.

### **Request for Reasonable Modifications**

In accordance with FTA 49 CFR Parts 27 and 37, GMT is committed to ensuring a reliable, accessible experience for all customers. All requests for reasonable modifications to GMT programs and services will be considered on an individual basis.

For more information on GMT's reasonable modification and the procedures to file a request or a complaint, contact GMT at 802-864-2282 (VT Relay 800-253-0191), info@RideGMT.com, or at our administrative office at 101 Queen City Park Road, Burlinaton, VT 05401.

### Title VI of the Civil Rights Act

GMT operates its programs and services without regard to race, color, and national origin in accordance with the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with GMT.

For more information on GMT's civil rights program and the procedures to file a complaint, contact GMT at 802-864-2282 (VT Relay 800-253-0191), info@RideGMT. com, or at our administrative office at 101 Queen City Park Road, Burlington, VT 05401. For more information visit www.RideGMT.com

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington DC, 20590.

### HEALTH CENTER IN PLAINFIELD **SHUTTLE**

The Health Centerin Plainfield

GMT and The Health Center in Plainfield, offer a shuttle for doctor, dentist and other essential medical services.

### **HOURS OF OPERATION**

DAY	SERVICE AREA	HOURS
Tuesday	• Barre	10:15AM - 2:10PM
Wednesday	<ul> <li>Washington County</li> </ul>	8:45 AM - 11:30AM
Thursday	<ul> <li>Washington County</li> </ul>	10:15 AM - 2:10PM

The shuttle may accommodate locations beyond the indicated service area as the schedule allows.

All appointments should be scheduled to start 30 minutes after the beginning of service and end 30 minutes prior to the end of service.

### Translate GMT's website into any language, helping to navigate your way through the public transit system.

Go to www.RideGMT.com and click on the TRANSLATE BUTTON in the lower right corner of our site.



Allez sur www.RideGMT.com et cliquez sur le BOUTON DE TRADUCTION dans le coin inférieur droit de notre site.

Idite na www.RideGMT.com i kliknite na TRANSLATE BUTTON u donjem desnom kutu naše stranice.

Tag www.RideGMT.com oo guji 'TRANSLATE BUTTON' ee ku yaal geeska hoose ee midig ee boggeena.

www.RideGMT.com मा जानुहोस् र हाम्रो साइटको तल्लो दायाँ कुनामा अवतरण बटनमा क्लिक

Vaya a www.RideGMT.com y haga clic en el BOTÓN DE TRADUCCIÓN en la esquina inferior derecha de nuestro sitio.

Truy câp www.RideGMT.com và nhấp vào NÚT CHUYỂN ở góc dưới bên phải của trang web của chúng tôi.

### **ROUTE #80 CITY ROUTE MID-DAY** MONDAY-SATURDAY

	MONTPELIER TRANSIT CENTER	River Street   Berlin Street	Burger King   CVMC	Price Chopper   Staples	N Main Street   Depot Square	Dollar General	N Main Street   Barre District Court	Price Chopper   Staples	McDonald's   Big Lots	MONTPELIER TRANSIT CENTER
	9:30	9:32	9:39	9:43	9:54	10:04	10:13	10:20	10:25	10:40
AM	10:45	10:47	10:54	10:58	11:09	11:19	11:28	11:35	11:40	11:55
PM	12:00	12:02	12:09	12:13	12:24	12:34	12:43	12:50	12:55	1:10
	1:15	1:17	1:24	1:28	1:39	1:49	1:58	2:05	2:10	2:25
	2:30	2:32	2:39	2:43	2:54	3:04	3:13	3:20	3:25	3:40

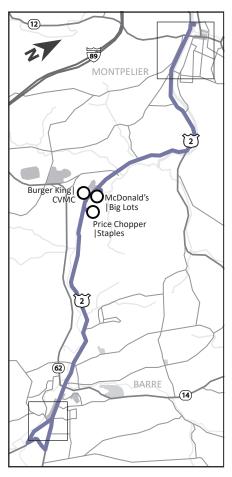
FOR MORNING / AFTERNOON SERVICE SEE CITY COMMUTER ON PAGES 14-15

Deviations from this route are available up to 3/4 mile upon request. Please call GMT at 802-223-7287 at least 24 hours in advance to request deviation.

Buses will travel to Big Lots parking lot by request Monday–Friday. Big Lots parking lot is a fixed stop on Saturday.







### ROUTE # 81 BARRE HOSPITAL HILL **MONDAY-FRIDAY**

### ROUTE # 81 BARRE HOSPITAL HILL **SATURDAY**

	Dollar General	N Main Street   Barre District Court	N Barre Manor	CVMC Aquatic Center   Pediatric Primary Care	Berlin Health & Rehab	Central Vermont Medical Center	Berlin Mall*	Berlin Shaw's	N Main Street   Opp. N Barre Manor	N Main Street   Depot Square	Dollar General
	6:55	7:05	7:07	7:21	R	7:26	7:29	7:31	7:43	7:45	7:55
	7:55	8:05	8:07	8:21	R	8:26	8:29	8:31	8:43	8:45	8:55
	8:55	9:05	9:07	9:21	R	9:26	9:29	9:31	9:43	9:45	9:55
	9:55	10:05	10:07	10:21	R	10:26	10:29	10:31	10:43	10:45	10:55
	10:55	11:05	11:07	11:21	R	11:26	11:29	11:31	11:43	11:45	11:55
АМ	11:55	12:05	12:07	12:21	R	12:26	12:29	12:31	12:43	12:45	12:55
PM	12:55	1:05	1:07	1:21	R	1:26	1:29	1:31	1:43	1:45	1:55
	1:55	2:05	2:07	2:21	R	2:26	2:29	2:31	2:43	2:45	2:55
	2:55	3:05	3:07	3:21	R	3:26	3:29	3:31	3:45	3:50	4:05
	4:05	4:15	4:17	4:31	R	4:36	4:39	4:41	4:45	4:55	5:15
	5:15	5:25	5:27	5:41	R	5:46	5:49	5:51	6:05	6:10	6:15
	6:15	6:18	6:20	_	_	_	_	—	_	—	_

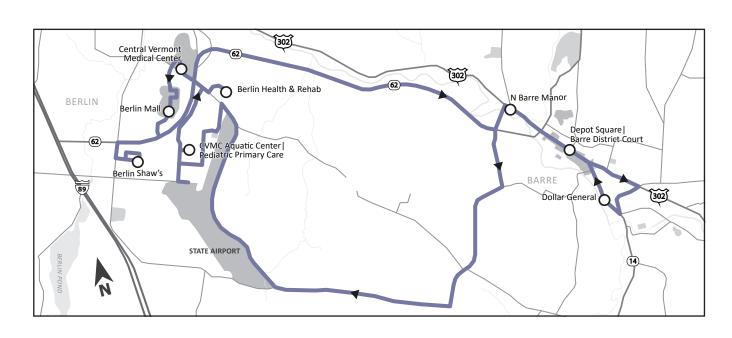
Deviations from this route are available up to 3/4 mile upon request. Please call GMT at 802-223-7287 at least 24 hours in advance to request deviation.

- Bus will stop by on-board request only. For pick up service, call 802-223-7287 Monday-Friday 7:30AM - 4:30PM.
- This bus travels to Kohl's before the Berlin Mall.

	Dollar General	N Main Street   Barre District Court	N Barre Manor	CVMC Aquatic Center  Pediatric Primary Care	Berlin Health & Rehab	Central Vermont Medical Center	Berlin Mall*	Berlin Shaw's	N Main Street   Opp. N Barre Manor	N Main Street   Depot Square	Dollar General
	7:55	8:05	8:07	8:21	R	8:26	8:29	8:34	8:43	8:45	8:55
	8:55	9:05	9:07	9:21	R	9:26	9:29	9:34	9:43	9:45	9:55
	9:55	10:05	10:07	10:21	R	10:26	10:29	10:34	10:43	10:45	10:55
	10:55	11:05	11:07	11:21	R	11:26	11:29	11:34	11:43	11:45	11:55
AM	11:55	12:05	12:07	12:21	R	12:26	12:29	12:34	12:43	12:45	12:55
PM	12:55	1:05	1:07	1:21	R	1:26	1:29	1:34	1:43	1:45	1:55
	1:55	2:05	2:07	2:21	R	2:26	2:29	2:34	2:43	2:45	2:55
	2:55	3:05	3:07	3:21	R	3:26	3:29	3:34	3:43	3:45	3:55
	3:55	4:05	4:07	4:21	R	4:26	4:29	4:34	4:43	4:45	4:55
	4:55	5:05	5:07	5:21	R	5:26	5:29	5:34	5:43	5:45	5:50
	5:50	6:00	6:02	–	_	_	_	_	_	_	_

Deviations from this route are available up to 3/4 mile upon request. Please call GMT at 802-223-7287 at least 24 hours in advance to request deviation.

- Bus will stop by on-board request only. For pick up service, please inform the bus operator of return trip needs according to the schedule.
- This bus travels to Kohl's before the Berlin Mall.

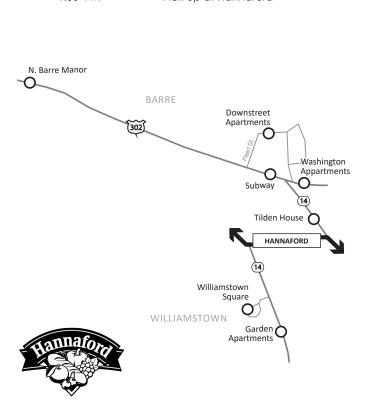


## HANNAFORD SHOPPING SHUTTLE TUESDAY

## ROUTE #83 WATERBURY COMMUTER MONDAY-FRIDAY

\*Bus will be rescheduled if a holiday falls on a Tuesday

<b>Pick-up Times</b> 9:45 AM 9:50 AM 10:10 AM 10:45 AM	Locations Williamstown Square Garden Apartments Drop-off at Hannaford Pick-up at Hannaford
Pick-up Times 10:25 AM 10:35 AM 10:45 AM 11:45 AM	Locations N Barre Manor Subway Drop-off at Hannaford Pick-up at Hannaford
<b>Pick-up Times</b> 11:25 AM 11:35 AM 11:45 AM 12:15 PM	Locations Tilden House Washington Apartments Drop-off at Hannaford Pick-up at Hannaford
<b>Pick-up Times</b> 12:05 PM 12:15 PM 1:00 PM	Locations  Downstreet Apartments  Drop-off at Hannaford  Pick-up at Hannaford



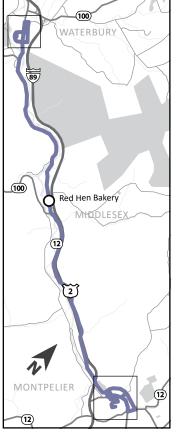
Thank you Hannaford Supermarket for your continued support!

MONTPELIER TRANSIT CENTER		National Life	Department of Labor	Red Hen Bakery	GMCR Visitor's Center   Train Station	Stowe Street   Waterbury Senior Center	Waterbury State Complex	GMCR Visitor's Center   Train Station	Stowe Street   Waterbury Senior Center	Red Hen Bakery	MONTPELIER TRANSIT CENTER
	6:40	_	6:42	6:55	_	_	7:10	7:15*	7:17	7:25	7:40
	7:40	7:45	R	8:05	_	_	8:17	8:20	8:22	8:30	8:40
	8:40	8:45	R	9:05	_	—	9:17	9:20	9:22	9:30	9:40
АМ	9:42	R	_	_	_	_	_	_	_	_	—
PM	3:00	3:05	R	3:20	3:33	3:35	3:40	_	_	3:48	4:00
	4:00	4:05	R	4:20	4:33*	4:35	4:40	_	_	4:48	5:00
	5:00	5:05	R	5:20	5:33*	5:35	5:40	-	_	5:48	6:00

- R Bus will stop by on-board request only. For pick up service, call 802-223-7287 Monday-Friday 7:30AM 4:30PM.
- \* Transfer available to/from RCT's Route 100 Commuter.







## ROUTE #84 US 2 COMMUTER MONDAY-FRIDAY

### The US 2 Commuter is now operated by RCT!

For more information on this and other RCT services please call 802-748-8170 or visit RideRCT.org

GMT will continue to operate the midday trip (shaded below).

### MONTPELIER TO ST. JOHNSBURY

		0	•		P		P			P	P	
	National Life	Department of Labor (Montpelier)	MONTPELIER TRANSIT CENTER	College Green	WEC Lot (East Montpelier)	Goddard College	Plainfield Park & Ride	Twinfield Union School	Marshfield Old Schoolhouse Common	West Danville Park & Ride	St. Johnsbury Park & Ride	St. Johnsbury Welcome Center
	_	6:15	6:20	6:25	6:35	R	6:45	R	6:55	7:12	R	7:40
	7:25	7:32	7:35*	7:40	7:50	R	8:00	R	8:10	8:27	R	8:45
АМ	_	_	_	_	_	R	_	R	_	_	_	
РМ	12:05	_	12:10	R	12:35	R	12:45	R	12:55	_	_	_
	4:10	_	4:15	4:20	4:30	R	4:40	R	4:50	5:07	5:20	5:30
	5:05	_	5:15*	5:20	5:30	R	5:40	R	5:50	6:07	6:20	6:30

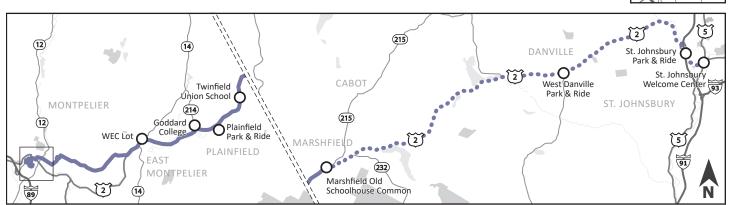
- P Commuter parking available at this stop.
- **R** Bus will stop by on-board request only. For pick up service, call GMT at 802-223-7287 Monday-Friday 7:30AM 4:30PM.
- Transfer point. Please ask the bus operator for assistance.
- \* Eastbound stop located at People's United Bank.
- Trip operated by GMT.
- RCT Trips only.

### ST. JOHNSBURY TO MONTPELIER

		P	•			0		P		•	P	
	St. Johnsbury Welcome Center	St. Johnsbury Park & Ride	West Danville Park & Ride	Marshfield Old Schoolhouse Common	Twinfield Union School	Plainfield Park & Ride	Goddard College	WEC Lot (East Montpelier)	College Green	MONTPELIER TRANSIT CENTER	Department of Labor (Montpelier)	National Life
-	_	_	_	5:38	R	5:50	R	R	6:06	6:20	R	_
	6:10	6:15	6:28	6:45	R	6:55	R	7:05	7:15	7:20*	—	7:25
AM	7:40	7:45	7:58	8:15	R	8:25	R	8:35	8:45	8:50	_	8:55
PM	_	_	_	12:55	R	1:05	R	1:15	1:20	1:30	_	_
	3:50	R	4:08	4:25	R	4:35	4:37	4:45	4:55	5:00*	5:03	5:05
	5:30	R	5:48	6:05	R	6:15	R	6:25	6:35	6:40	R	6:45

\* Westbound stop located at the corner of State Street & Governor Davis Street.





## ROUTE #86 MONTPELIER LINK EXPRESS MONDAY-FRIDAY

### **BURLINGTON TO MONTPELIER**

		•	0		0		0	P		•			
	Pine Street   Locust Street	DOWNTOWN TRANSIT CENTER	PARC Lot	UVM Medical Center	Richmond Park & Ride	Waterbury State Complex	Waterbury Park & Ride	Dept. of Labor Park & Ride	National Life	MONTPELIER TRANSIT CENTER			
-	_	6:15	6:21	_	6:40	R	_	_	7:10	7:15			
	_	6:45	6:51	_	7:10	_	_	_	7:40	7:45			
	-	6:50	6:56	_	7:15	7:35	7:45	_	_	_			
	_	7:00	7:06	_	7:25	_	_	_	7:52	7:57			
АМ	_	7:45	7:52	_	8:13	_	_	_	8:43	8:48			
PM	_	1:10	_	1:18	1:33	_	1:53	R	_	2:15			
	3:45	4:00	_	4:07	4:25	_	4:45	_	_	_			
	4:03			4:25	_	_	_	5:10	_	5:15			
	4:43	4:43   4:58   —		5:05	5:20	_	5:38	5:54	_	6:00			
	_	5:20	_	5:28	5:43 —		6:01*	6:18	_	6:23			
	_	6:15	_	6:23	6:38	_	6:56	7:13	_	7:18			

- P Commuter parking available at this stop.
- **R** Bus will stop by on-board request only.
- Transfer point. Please ask the bus operator for assistance.
- \* Transfer to or from Route 100 (operated by RCT) available.
- Shaded trips are designated as #286 Burlington-Waterbury LINK Express on the head sign

### MONTPELIER TO BURLINGTON

	•	<b>P</b>		P		P		0	•	
	MONTPELIER TRANSIT CENTER	Dept. of Labor Park & Ride	National Life	Waterbury Park & Ride	Waterbury State Complex	Richmond Park & Ride	UVM Medical Center	PARC Lot	DOWNTOWN TRANSIT CENTER	Pine Street   Lakeside Avenue
_	5:55	6:00	_	6:15	_	6:35	6:50	_	6:57	_
	6:40	6:45	_	7:00	_	7:20	7:35	_	7:42	_
	7:15	7:20	_	_	_	7:48	8:03	_	8:10	8:15
	_	_	_	7:45	_	8:05	8:20	_	8:27	_
AM	7:45	7:50	_	8:05	_	8:25	8:40	_	8:47	8:52
PM	12:04	_	12:10	_	_	12:38	_	R	1:03	_
	4:09	—	4:15	_	_	4:50	—	5:05	5:20	_
	4:37	_	4:43	_	_	5:18	_	5:33	5:48	_
	_	_	_	4:45	4:55	5:15	_	5:30	5:38	_
	5:15	_	5:25	_	_	5:55	_	6:10	6:20	_
	6:00	_	6:08	_	_	R	_	6:53	7:03	_

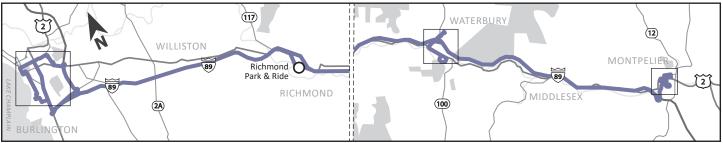
A full list of local stops served by LINK Express buses can be found online at RideGMT.com/gmt-schedules

**PARC Lot:** This parking area is located on the South side of Lakeside Ave Commuter parking and is marked with signs.





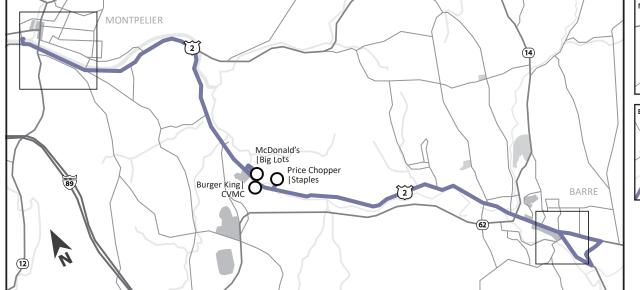




# ROUTE #89 CITY COMMUTER MONDAY-FRIDAY

# ROUTE #89 CITY COMMUTER **SATURDAY**

	MONTPELIER TRANSIT CENTER	River Street   Berlin Street	Burger King   CVMC	Price Chopper   Staples	N Main Street   Depot Square	Dollar General	N Main Street   Barre District Court	Price Chopper   Staples	McDonald's   Big Lots	MONTPELIER TRANSIT CENTER		MONTPELIER TRANSIT CENTER	River Street   Berlin Street	Burger King   CVMC	Price Chopper   Staples	N Main Street   Depot Square	Dollar General	N Main Street   Barre District Court	Price Chopper   Staples	McDonald's   Big Lots
	6:00	6:02	6:09	6:11	6:17	6:25	6:32	6:40	6:42	7:00		8:00	8:02	8:09	8:11	8:17	8:25	8:32	8:38	8:42
	6:30	6:32	6:39	6:41	6:47	6:55	7:02	7:10	7:12	7:30		8:30	8:32	8:39	8:41	8:47	8:55	9:02	9:08	9:12
	7:00	7:02	7:09	7:11	7:17	7:25	7:32	7:40	7:42	8:00	AM	9:00	9:02	9:09	9:11	9:17	9:25	9:32	9:38	9:42
	7:30	7:32	7:39	7:41	7:47	7:55	8:02	8:10	8:12	8:30			FOR N	ID-DAY	SERVICE	SEE CITY	ROUTE	MID-DAY	ON PAG	€ 5
	8:00	8:02	8:09	8:11	8:17	8:25	8:32	8:40	8:42	9:00	PM	3:30	3:32	3:39	3:41	3:47	3:55	4:02	4:08	4:12
	8:30	8:32	8:39	8:41	8:47	8:55	9:02	9:10	9:12	9:30		4:00	4:02	4:09	4:11	4:17	4:25	4:32	4:38	4:42
AM	9:00	9:02	9:09	9:11	9:17	9:25	9:32	9:40	9:42	10:00		4:30	4:32	4:39	4:41	4:47	4:55	5:02	5:08	5:12
		FOR N	NID-DAY	SERVICE	SEE CITY	ROUTE	MID-DAY	ON PAC	GE 5			5:00	5:02	5:09	5:11	5:17	5:25	5:32	5:38	5:42
PM	3:30	3:32	3:39	3:41	3:47	3:55	4:02	4:10	4:12	4:30		5:30	5:32	5:39	5:41	5:47	5:55	6:02	6:08	6:12
	4:00	4:02	4:09	4:11	4:17	4:25	4:32	4:40	4:42	5:00		6:00	6:02	6:09	6:11	6:17	6:25	6:32	6:38	6:42
	4:30	4:32	4:39	4:41	4:47	4:55	5:02	5:10	5:12	5:30		6:30	6:32	6:39	6:41	6:47	6:55	7:02	7:08	7:12
	5:00	5:02	5:09	5:11	5:17	5:25	5:32	5:40	5:42	6:00										
	5:30	5:32	5:39	5:41	5:47	5:55	6:02	6:10	6:12	6:30										
	6:00	6:02	6:09	6:11	6:17	6:25	6:32	6:40	6:42	7:00										
	6:30	6:32	6:39	6:41	6:47	6:55	7:02	7:10	7:12	7:30										





MONTPELIER TRANSIT CENTER

8:55

9:25

9:55

4:25

4:55 5:25

5:55

6:25

6:55 7:25



# ROUTE #93 NORTHFIELD COMMUTER MONDAY-FRIDAY

	Department of Labor	MONTPELIER TRANSIT CENTER	National Life	Cox Brooks Road (Northfield Falls)	Depot Square	Norwich University   Park Ave	Depot Square	Opp. Cox Brooks Road (Northfield Falls)	National Life	MONTPELIER TRANSIT CENTER	Department of Labor
	6:20	6:25	_	6:45	_	6:55	7:00	7:05	7:18	7:25	_
АМ	_	7:30	_	7:45	_	7:55	8:00	8:05	8:18	8:25	
PM	_	12:10	12:15	12:30	12:35	12:40	_	12:50	R	1:05	_
	_	4:30	4:40	4:55	5:00	5:05	_	5:09	R	5:30	_
	_	5:30	5:40	5:55	6:00	6:05	_	6:09	_	6:30	R

R Bus will stop by on-board request only. For pick up service, call 802-223-7287 Monday-Friday 7:30AM - 4:30PM.

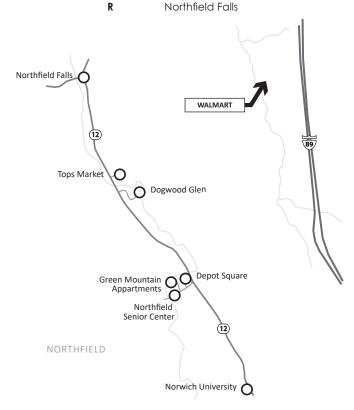




## NORTHFIELD COMMUNITY SHUTTLE WEDNESDAY

Includes service to Walmart and the Berlin Mall.

<b>Pick-up 1</b> 8:45 / <b>R</b>		<b>Locations</b> Northfield Falls Tops Market
	Deviati	ion Requests
8:50 / 8:55 / 8:57 / 9:00 / 9:05 / 9:30 /	AM AM AM AM	Dogwood Glen Depot Square Green Mt. Apartments Northfield Senior Center Norwich University Drop-off at Walmart
Drop-off 10:45 / 11:05 / R 11:10 / 11:12 / 11:15 /	AM AM AM	Locations Pick-up at Walmart Norwich University Tops Market Depot Square Green Mt. Apartments Northfield Senior Center
R		Dogwood Glen



Deviations from this route are available to individual homes, local businesses and any other location within the Northfield area upon request. Please call GMT at 802-223-7287 at least 24 hours in advance to request deviation.

Bus will stop by on-board request only. For pick up service, call 802-223-7287 Monday-Friday 7:30AM - 4:30PM.

## MYRIDE BY GMT MONDAY-SATURDAY

Replaces: Montpelier Hospital Hill, Capitol Shuttle, & Montpelier Circulator



Bringing fast and easy journeys across Montpelier.

MyRide by GMT is a flexible-schedule, flexible-route service in Montpelier. Operated by GMT, MyRide features technology enabled vehicles that provide curb-to-curb service, taking you when and where you need to go.

### **Hours of Operation:**

Monday-Friday	7:00AM - 6:00PM
Saturday	8:00AM - 6:00PM

### How to Book a Ride:



### MyRide by GMT app.

Available for download in the Apple Store and Google Play Store.



### By calling the GMT Call Center

802-223-7287, Option 2

### **Online Booking Portal**

https://myridebygmt.app.ridewithvia.com/login



### Speak to Customer Service at the MTC

When the MTC is not staffed, passengers can use the intercom system at the MTC to connect to the Call Center.

### For more information:

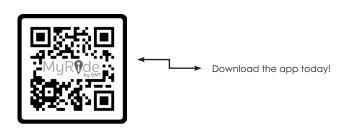
RideGMT.com/myride | 802-223-7287

When booking a trip, you will need to provide your pick up and drop off location as well as your requested time. When booking for a specific time (ie: doctors appointment, work, or event) be sure to choose the "arrive by" option in the app or mention to the customer service representative. If you are more flexible with your timing, you can say you would like a "depart by" trip and provide your timing there.

For "arrive by" trips, the system will look for trips that will arrive anywhere between 59 minutes before your inputted scheduled time and 1 minute after. For "depart by" trips the system searches 20 minutes before and 40 minutes after your requested time.

Once your trip is booked, the app or Customer Service Representative will provide you will a 15 minute pick up window of when the bus will arrive to your pick up location\*. The ride may move slightly to optimize the daily manifest up until 5PM the night before. At 5PM the day before, your ride will lock into place within the 15- minute window and the system will book any future rides by other passengers in a way that wont impact your ride. In addition, you will receive a robo call or text message with your ride information.

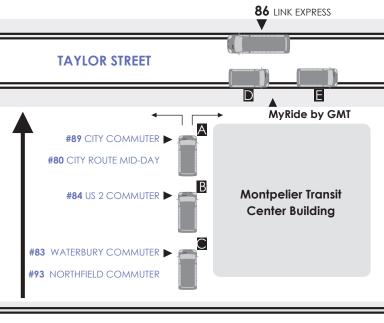
On the day of your ride, you will get a text or robo call giving you an update that your bus is a certain number of minutes away and then you will get further communication from the system when the bus arrives at your pick-up location, you will have two minutes to board the vehicle. If you are using the MyRide by GMT app you can also track your bus live in the system.



\*Due to safety concerns around the State Street and Main Street area, GMT has implemented a virtual walkzone. Passengers who are booking trips starting or ending in this zone will be asked to walk to a nearby virtual walk zone location to meet their vehicle. Passengers who are unable to get to the nearest location should call the GMT Call Center to make an adjustment in their MyRide profile for a reasonable modification (see page 3). This will allow curb to curb service within the downtown Montpelier walk zone.

## **GMT BOARDING MAP**

For Buses Boarding at MTC and Taylor Street





### Scan to download Transit.

From maps to trip planning to real-time data and everything in between, the Transit app will help you get to where you're going on any GMT route.

### STAY CURRENT WITH GMT SERVICE ALERTS AND DETOURS:



### Transit

Download the Transit app and receive alerts via the website: www.Transitapp.com



### GMT Service Alert Emails

Sign-up for our Service Alert Email via our website at www.RideGMT.com



### Follow us on Twitter

www.twitter.com/RideGMT (@RideGMT)



Administrative Office: 6088 VT Route 12, Berlin, VT 05602 Montpelier Transit Center: 61 Taylor St, Montpelier, VT 05602