**EFFECTIVE FEBRUARY 27, 2023** 

Updated as of June 24, 2024



# **BUS MAP & GUIDE** Franklin & Grand Isle Counties



## WE WELCOME & ENCOURAGE THE USE OF MASKS ON-BOARD GMT BUSES

We ask that you please respect any operator or passenger that chooses to wear or not wear a face covering on-board the bus.



## Green Mountain Transit | 802.527.2181 info@RideGMT.com | www.RideGMT.com

# BUS ROUTES | SPECIAL SERVICES

#### **Bus Routes**

110 St Albans Downtown Shuttle 4-5				
Alburgh   Georgia Commuter				
Richford   St Albans Commuter				
98 St Albans LINK Express				
Price Chopper Shopping Special				

Routes in bold indicate a change in service.

## **Transfers**

The following locations are designated as transfer locations: Highgate Commons, St. Albans Industrial Park and the DTC. GMT cannot coordinate transfers at other locations; these are at a rider's own risk.

Buses can be held no later than five minutes past their scheduled departure and will depart once connecting passengers are on-board.

## Programs

#### **Medicaid Transportation**

As a Medicaid transportation provider with the State of Vermont, GMT provides and coordinates transportation services to eligible Vermonters for medically necessary and approved trips.

#### **Unlimited Access**

With a valid ID, UVM, and Champlain College students, faculty, and staff ride GMT buses for free.

## **ADA and Special Services**

#### **Boarding and Medical Equipment**

Passengers with disabilities are afforded the time they need to board and disembark the bus. Many buses can also be lowered to make it easier to enter and exit. Passengers with respirators, concentrators or portable oxygen may bring these items on the bus.

#### Wheelchair Access

All GMT buses are equipped with wheelchair lifts/ramps and two or more spaces to accommodate wheelchairs up to the weight capacity of the lift/ramp. The bus operator will operate the lift/ramp and secure you and your wheelchair in the tie-down area.

#### ADA Service / Paratransit Service

Complimentary paratransit requirements are met through provided service deviations. For more information or to schedule a deviation please call 802-527-2181.

#### **Hearing and Sight Services**

Passengers can contact GMT through the Vermont Relay System by calling 711. Bus map & guides in large print and Braille are available upon request. Please call 802-527-2181 or toll-free at 866-864-0211.

#### **Elderly and Disabled Services**

GMT provides transportation services to meal sites, shopping, non-Medicaid medical appointments, critical care and basic transportation needs. These services are made possible through the State of Vermont Elderly and Disabled grant. For more information, please call 802-527-2181.

#### **Route Deviations**

Some GMT fixed routes will travel off their fixed route on request. See individual schedules for specific information and allowed distance.

#### Cancellation / No-shows

Customers may incur penalties for repeated cancellations / no-shows for requested route deviations or stops. For a copy of our Failure to Board Policy, please call 802-527-2181.

# TRAVELER INFO | TITLE VI

#### **Holidays**

There is no bus service and the GMT administrative offices & Downtown Transit Center are closed on the following holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving, and Christmas. GMT may operate a shortened schedule on Christmas Eve. Please call 802-527-2181 for more information.

#### **Bike Racks**

All GMT buses are equipped with easy to use bike racks. There is no charge to use the bike rack. All bike racks hold a maximum of two standard bikes (including children's bikes) and are available on a first come, first served basis. A spring-loaded clamp holds each bike securely and the bike's frame does not touch the bus or other bikes in the rack. Passengers are responsible for loading and unloading their own bike\*. Folding bikes are allowed inside the bus, provided they can be kept out of the aisle or under the seat. Passenger must maintain control of the folding bike at all times.

\*Certain LINK Express buses have a slide out tray that bus operators will assist with.

### **Flag Stops**

Passengers may request service along a route in a safe, visible, and low speed area by flagging a bus from the side of the road. It's at the driver's discretion to determine a safe and accessible location.

#### Lost and Found

Items lost on the bus may be picked-up the next day after 10:00 AM at the GMT administrative offices. Call 802-527-2181 to be sure your item(s) have been found — items are kept for 30 days. GMT is not responsible for items left on buses.

### **Google Transit**

Need help planning your trip? Try Google Transit. Google's trip planner can provide directions between any two points on our system - including bus times, stop locations and necessary transfers. Give it a try by going to Google.com/transit.

#### **Request for Reasonable Modifications**

In accordance with FTA 49 CFR Parts 27 and 37, GMT is committed to ensuring a reliable, accessible experience for all customers. All requests for reasonable modifications to GMT programs and services will be considered on an individual basis.

For more information on GMT's reasonable modification and the procedures to file a request or a complaint, contact GMT at 802-864-2282 (VT Relay 800-253-0191), info@RideGMT.com, or at our administrative office at 101 Queen City Park Road, Butlington, VT 05401.

## Title VI of the Civil Rights Act

GMT operates its programs and services without regard to race, color, and national origin in accordance with the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with GMT.

For more information on GMT's civil rights program and the procedures to file a complaint, contact GMT at 802-864-2282 (VT Relay 800-253-0191), info@RideGMT. com, or at our administrative office at 101 Queen City Park Road, Burlington, VT 05401. For more information visit www.RideGMT.com

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington DC, 20590.

# #110 ST. ALBANS DOWNTOWN SHUTTLE MONDAY-FRIDAY

	Food City	S Elm Street at Lower Welden Street	Community College of Vermont	St. Albans Industrial Park	Welden Villa	Northwestern Medical Center	Main Street at Bank Street	St. Albans Shopping Center	<b>Highgate Commons</b> & Hannaford	Walmart	Price Chopper	St. Albans City Hall
	6:45	6:47	6:49	6:53	6:58	7:00	7:03	7:04	7:12*	7:16	7:21	7:26
	7:45	7:47	7:49	7:53	7:58	8:00	8:03	8:04	8:12	8:16	8:21	8:26
	8:45	8:47	8:49	R	8:54	9:00	9:03	9:04	9:12	9:16	9:21	9:26
	9:45	9:47	9:49	R	9:54	10:00	10:03	10:04	10:12	10:16	10:21	10:26
	10:45	10:47	10:49	R	10:54	11:00	11:03	11:04	11:12	11:16	11:21	11:26
AM	11:45	11:47	11:49	R	11:54	12:00	12:03	12:04	12:12	12:16	12:21	12:26
PM	12:45	12:47	12:49	R	12:54	1:00	1:03	1:04	1:12	1:16	1:21	1:26
	1:45	1:47	1:49	R	1:54	2:00	2:03	2:04	2:12	2:16	2:21	2:26
	2:45	2:47	2:49	R	2:54	3:00	3:03	3:04	3:12	3:16	3:21	3:26
	4:00	4:02	4:04	4:08	4:12	4:14	4:17	4:18	4:26	4:30	4:35	4:40
	5:00	5:02	5:04	5:08	5:12	5:14	5:17	5:18	5:26	5:30	5:35	5:40

Deviations from this route are available up to 3/4 mile upon request. Please call GMT at 802-527-2181 at least 24 hours in advance to request deviation.

- **R** Bus will stop by on-board request only. To request pick up from this location, call 802-527-2181at least 1 hour in advance.
- \* Transfer to or from St. Albans LINK Express available.

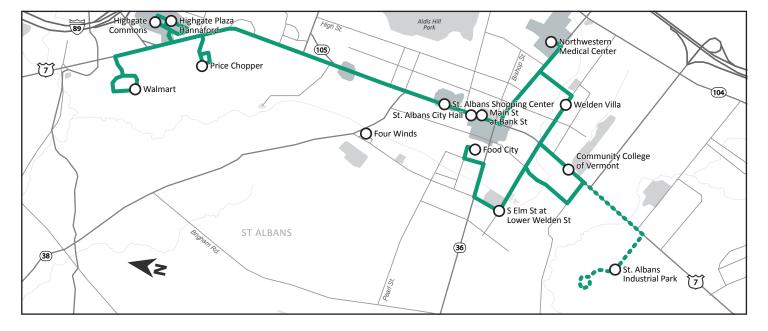
Bus will only service St. Albans Industrial Park during specified scheduled timepoints or by on-board request. Please see schedule.

# #110 ST. ALBANS DOWNTOWN SHUTTLE **SATURDAY**

	Food City	S Elm Street at Lower Welden Street	Community College of Vermont	Welden Villa	Northwestern Medical Center	Main Street at Bank Street	St. Albans Shopping Center	<b>Highgate Commons</b> & Hannaford	Walmart	Price Chopper	Four Winds*	St. Albans City Hall
	9:45	9:47	9:49	9:54	10:00	10:03	10:04	10:12	10:16	10:21	10:25	10:26
	10:45	10:47	10:49	10:54	11:00	11:03	11:04	11:12	11:16	11:21	_	11:26
AM	11:45	11:47	11:49	11:54	12:00	12:03	12:04	12:12	12:16	12:21	12:25	12:26
PM.	12:45	12:47	12:49	12:54	1:00	1:03	1:04	1:12	1:16	1:21	_	1:26
	1:45	1:47	1:49	1:54	2:00	2:03	2:04	2:12	2:16	2:21	2:25	2:26
	2:45	2:47	2:49	2:54	3:00	3:30	3:03	3:12	3:16	3:21	—	3:26

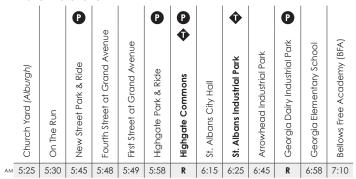
Deviations from this route are available up to 3/4 mile upon request. Please call GMT at 802-527-2181 at least 24 hours in advance to request deviation.

 Four Winds is a fixed stop on Saturday. Call for a deviation to this stop Monday-Friday.



# #115 ALBURGH | GEORGIA COMMUTER MONDAY-FRIDAY

#### ALBURGH TO GEORGIA

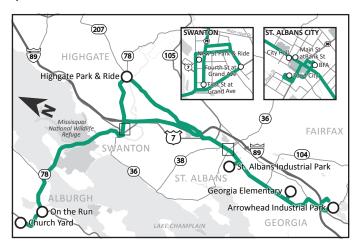


#### GEORGIA TO ALBURGH

Bellows Free Academy (BFA)	Georgia Elementary School	Arrowhead Industrial Park	Georgia Dairy Industrial Park	St. Albans Industrial Park	Food City	Main Street at Bank Street	Highgate Park & Ride	Fourth Street at Grand Avenue	First Street at Grand Avenue	New Street Park & Ride	On The Run	Church Yard (Alburgh)
РМ 3:15	R	3:40	R	4:10	4:17	4:19	R	R	R	R	R	R

Deviations from this route are available up to 1/4 mile upon request. Please call GMT at 802-527-2181 at least 24 hours in advance to request deviation.

- Commuter parking available at this stop.
- R Bus will stop by on-board request only. To request pickup from this location call 802-527-2181 at least 24 hours in advance.
- Transfer point. Please ask bus operator for assistance.



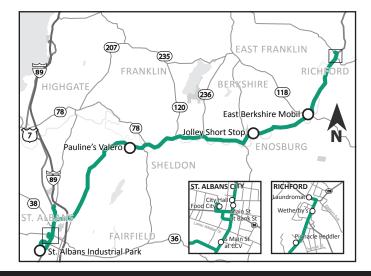
# #116 RICHFORD | ST. ALBANS COMMUTER



#### ST. ALBANS TO RICHFORD

Deviations from this route are available up to 1/4 mile upon request. Please call GMT at 802-527-2181 at least 24 hours in advance to request deviation.

- P Commuter parking available at this stop.
- R Bus will stop by on-board request only. To request pick up from this location, call 802-527-2181at least 24 hours in advance.
- Transfer point. Please ask bus operator for assistance.



# **#96 ST. ALBANS LINK EXPRESS** MONDAY-FRIDAY



BURLINGTON TO ST. ALBANS							
	•			P	P	<ul><li>₽</li><li>₽</li></ul>	
	DOWNTOWN TRANSIT CENTER	UVM Medical Center	(Winooski)Main Street at Platt Street	Georgia Park & Ride	Collins-Perley Park & Ride	Highgate Commons	
	5:40	—	5:45	R	—	6:30	
AM	6:40	_	6:45	7:15	_	7:30	
PM	4:50	5:00	5:07	5:35	5:47	6:00	
	5:35	5:45	5:52	6:15	6:26	6:35	
2.	Highgate Commons	Collins-Perley Park & Ride	Georgia Park & Ride	(Winooski) Main Street at Platt Street	UVM Medical Center	DOWNTOWN TRANSIT CENTER	
Ī	6:30	6:42	6:56	7:20	7:25	7:35	
AM	7:30	7:42	7:56	8:20	8:25	8:35	
РM	6:00	—	6:12	R	—	6:40	
	6:35	_	—	7:16	—	7:20	



Commuter parking available at this

Bus will stop by on-board request only.

Transfer point. Please ask bus operator for assistance.

# PRICE CHOPPER SHOPPING SPECIAL **TUESDAY**



This service is generously supported through Price Chopper's Golub Foundation, which provides financial support to eligible organizations that enhance and improve the quality of life within Price Chopper communities.

GMT provide shuttles to the St. Albans Price Chopper for easy and affordable grocery shopping. The shuttle operates withing the St. Albans Swanton area on Tuesday mornings and is open to the public.

#### \*Bus will be rescheduled if a holiday falls on a Tuesday

St. Albans Residents								
Locations								
Brookside Apartments								
City Central Apartments								
Beth-El Apartments								
Four Winds								
Drop-off at Price Chopper								
Pick-up at Price Chopper								

#### Swanton Residents

Pick-up Times	Locations
10:50 AM	Swanton School Apartments
11:00 AM	Village Green Apartments
11:10 AM	Village Apartments
11:20 AM	Abenaki Acres
11:35 AM	Drop-off at Price Chopper
12:45 PM	Pick-up at Price Chopper

Deviations from this route are available up to 3/4 mile upon request. Please call GMT at 802-527-2181 at least 24 hours in advance to request deviation.

#### Translate GMT's website into any language, helping to navigate your way through the public transit system.

Go to www.RideGMT.com and click on the TRANSLATE BUTTON in the lower right corner of our site.

Allez sur www.RideGMT.com et cliquez sur le BOUTON DE TRADUCTION dans le coin inférieur droit de notre site.

Idite na www.RideGMT.com i kliknite na TRANSLATE BUTTON u donjem desnom kutu naše stranice.

Tag www.RideGMT.com oo guji 'TRANSLATE BUTTON' ee ku yaal geeska hoose ee midig ee boggeena.

www.RideGMT.com मा जानुहोस् र हाम्रो साइटको तल्लो दायाँ कुनामा अवतरण बटनमा क्लिक गर्नुहोस्।

Vaya a www.RideGMT.com y haga clic en el BOTÓN DE TRADUCCIÓN en la esquina inferior derecha de nuestro sitio.

Truy cập www.RideGMT.com và nhấp vào NÚT CHUYỂN ở góc dưới bên phải của trang web của chúng tôi.



# PASSENGER CODE OF CONDUCT

The following code of conduct will be enforced to ensure that all passengers have a pleasant ride while using our services.



For your safety and good health, smoking is prohibited on all buses. Bus operator shall inform passengers in a courteous, but firm manner that smoking is prohibited on the bus.



Federal regulations prohibit the operation of any bus with passengers standing ahead of the white line.



Passengers are prohibited from disturbing other passengers and the bus operator. Bus operators should courteously request that the offending action cease. Examples of such disturbances include, but are not limited to: excessive noise, throwing objects, physical violence, offensive behavior and speech, public intoxication, and harassing behavior.

Articles which, because of their size or the nature of their contents, may be dangerous to passengers shall not be allowed on the bus. Articles prohibited on all buses include but are not limited to:

>car batteries

>gasoline, kerosene or any other flammable liquid

>weapons, including but not limited to guns or knives

>illegal drugs

>open containers of alcohol

>animals, other than service animals for the disabled, except those animals that can safely be carried in a closed and secured bag or carrier

>any article that cannot safely be held by a passenger or stored underneath a seat that could have the potential to hurt another passenger if it were to collide with that passenger during an unscheduled stop





In an effort to keep the buses clean, passengers are prohibited from having uncovered drinks and messy foods on the bus. Drinks with sealed lids are permitted given that you take the container with you when you leave.



Passengers are prohibited from soliciting the sale of goods/services on all buses.



Passengers are required to be wearing appropriate attire while riding the bus (i.e. shirt, shoes, etc.). Patrons that do not have proper attire will be removed from the bus or denied access to the bus.



For your safety, passengers are prohibited from throwing objects from the bus, or sticking anything, including body limbs out of the bus window.

It is a serious health risk to all passengers to allow patrons whose bodily fluids are exposed to ride the bus. Passengers who are experiencing this condition will be removed from the bus or denied access to the bus. This includes, but is not limited to bodily eliminations, spitting and blood.

Passengers are prohibited from preforming any personal hygiene task while riding the bus (i.e. Clipping fingernails, toenails, putting on perfume, etc.).



Passengers may not place advertisements on the inside or outside of buses, nor may they remove or deface those placed on the buses by authorized representatives of the company.



Passengers are prohibited from taking up multiple seats when the bus is nearing capacity. Bus operators will inform passengers in a courteous, but firm manner to move their belongings to their lap or the underneath of their seat.



Passengers are prohibited from playing musical devices on all buses, unless headsets with reasonable volume are being used.

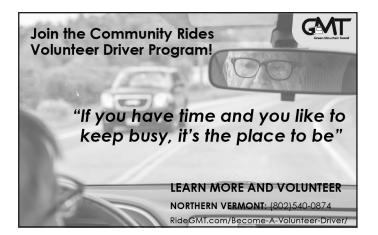


Designated seats at the front of the bus are reserved for seniors and persons with disabilities. We strongly encourage passengers to surrender these seats to those customers when they board or when asked to by the bus operator.

## **Commuter Resource**



Go Vermont is an Agency of Transportation resource program that helps commuters connect with the easiest and most efficient way to travel. Check out Connecting Commuters for info on carpool, vanpool, bus routes, ferry, train, walk and bike alternatives. **ConnectingCommuters.org** 



## STAY CURRENT WITH GMT SERVICE ALERTS AND DETOURS:



## Transit

Download the Transit app and receive alerts via the website: **www.Transitapp.com** 



**GMT Service Alert Emails** Sign-up for our Service Alert Email via our website at www.RideGMT.com



Follow us on Twitter www.twitter.com/RideGMT (@RideGMT)



## Scan to download Transit.

From maps to trip planning to real-time data and everything in between, the Transit app will help you get to where you're going on any GMT route.



Administrative Office: 375 Lake Rd, Suite 5, St. Albans, VT 05478 Downtown Transit Center: Cherry St & St. Paul St, Burlington, VT 05401